

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Susana Torres
First Name Susana Middle Initial Last Name Torres

Honoree's Job Title: Deputy Tax Clerk II

Department: Property Tax Department of the Tax Office

Years of Service with the County: 9.5 years

Why the Honoree is receiving a GEM Award including dates:

The Motor Vehicle Department had a large number of Title Add Lien Transactions that needed to be processed. Sandy Cline, Property Tax Director, suggested to me that Susana Torres would be the perfect person to work on this backlog due to her background in Motor Vehicle. I could not agree more with her recommendation. Susana immediately tackled the mandated on-line modules required to get a DMV User ID. I could tell that Susana was up to the challenge as she attacked the large number of transactions in our Operations Department. I have been very impressed by the number of transactions she can complete each day. Susana is a great example of assisting in another department where ever she is needed to benefit the Tax Office. I recommend Susana for a GEM Award since she has definitely "Gone the Extra Mile!"

Thank you Susana!

Approved by elected official or department head on the **March** **day of** **28** **.20 23**

Ken Warren

Signature of Elected Official
Or Department Head

Kenneth Maun
Printed Name