

## Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Jayna Dean  
First Name Middle Initial Last Name

Honoree's Job Title: Accounting Tech

Department: Tax Office

Years of Service with the County: 12 years

Why the Honoree is receiving a GEM Award including dates:

Jayna has gone the extra mile this year during Truth-In-Taxation. The TNT season this year had additional challenges due to Senate Bill 2, along with the additional challenges caused by COVID-19. This created additional workload due to the added confusion caused by Senate Bill 2, delays caused by COVID-19 and challenges learning new TNT software. Jayna read all 148 pages of Senate Bill 2, multiple times, breaking down the legislative changes to create a 6 page cheat sheet to make it easier to reference important legal changes affecting the calculation of the tax rates. Jayna also had to learn a new TNT software program that was very difficult to use and had multiple errors that she had to work through. Jayna spent the months of June and July preparing for the TNT season, reading and memorizing important Property Tax codes that changed due to Senate Bill 2, along with editing the TNT Entity Information Packets to reflect the tax code changes. She spent August and September calculating and re-calculating tax rates for every Taxing Unit in Collin County. Jayna was very instrumental in getting all of the tax rate calculations to all 45 entities in the very short timeframe set by tax code. Jayna did all of this with a positive attitude and a smile. Even during the most stressful situations she remained positive and upbeat.

Jayna definitely went the extra mile this year.

Approved by elected official or department head on the September day of 28, 2020



Signature of Elected Official  
Or Department Head

Kenneth Maun  
Printed Name