

Collin County  
**Going the Extra Mile (GEM) Recognition Form**

Honoree's Name: Debra      First Name      Middle Initial      Last Name      Schwickerath

Honoree's Job Title: MV Title Specialist

Department: Tax Office

Years of Service with the County: 7 Years

Why the Honoree is receiving a GEM Award including dates:

Debra spent an hour on the phone with a bank and then she spoke with the bank's lawyer about releasing a title for a woman whose mom had died. Despite all of Debra's efforts the woman was still very upset but Deb was still happy to help her and maintained a positive attitude during the transaction. This is indicative of her general optimistic attitude towards her co-workers and customers. She also, without fail even if she had a customer that kept her past her work hours, will ask, "Is there anything else you need me to do?" Deb is always "Going the Extra Mile" to help our taxpayers.

Approved by elected official or department head on the

7<sup>th</sup> day of Sept, 20 21

  
Signature of Elected Official  
Or Department Head

  
Printed Name