

## Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Theresa First Name Conley Middle Initial  Last Name

Honoree's Job Title: Title Specialist

Department: Tax Office - Motor Vehicle

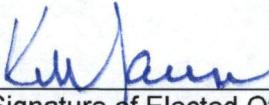
Years of Service with the County: 11 years

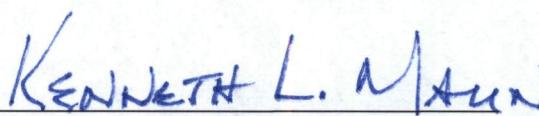
Why the Honoree is receiving a GEM Award including dates:

During the pandemic our Operations Department of the Tax Office was flooded with over 4,000 titles to be transferred. Theresa has consistently volunteered to work extra hours on Thursday nights when it wasn't her late night and on Saturdays to get the titles processed as quickly as possible. She has been providing this extra help from 2021 into 2022. She is a huge factor in getting our title count back under 1,000. Theresa is the definition of "Going the Extra Mile!"

Approved by elected official or department head on the

12<sup>th</sup> day of August, 2022

  
Signature of Elected Official  
Or Department Head

  
KENNETH L. MATUS  
Printed Name