

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: JoBeth First Name Jordan Middle Initial Last Name

Honoree's Job Title: Deputy Tax Clerk II

Department: Tax Office

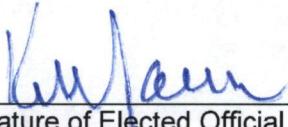
Years of Service with the County: 5 years

Why the Honoree is receiving a GEM Award including dates:

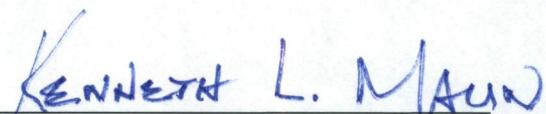
TABC has a new computer management system. JoBeth recognized how this new system would directly affect us and she immediately implemented changes to our billing and collecting of County fees for Beer & Wine licenses based on this new management system. While she was making the changes to our process, she did a complete audit of our unpaid fees and sent 2nd and 3rd notices if applicable. These changes made our processes more in line with the information we receive from TABC every month. She also explained the TABC changes to the rest of the property tax clerks and showed them how TABC's new system required us to make changes in how we bill and collect for these fees in order for all of us to better serve TABC license holders when they have questions.

Approved by elected official or department head on the

12th day of August, 2022


Signature of Elected Official
Or Department Head

Printed Name


Katherine L. Mau