

Collin County
Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Jayna First Name Dean Middle Initial Last Name

Honoree's Job Title: Property Tax Liaison

Department: Tax Office

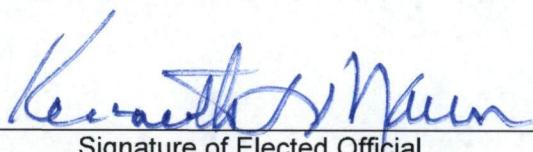
Years of Service with the County: 14 years

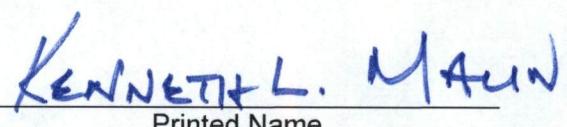
Why the Honoree is receiving a GEM Award including dates:

Jayna managed a six month project to install a functioning queuing system in the Motor Vehicle Department in the McKinney Tax Office. Jayna worked with both the IT Department and Nemo-Q to coordinate the implementation of the system. She negotiated the return of equipment that we did not need to gain a TV screen and LED light-up signs to designate the workstations and the called numbers. There were many delays and numerous meetings to finalize the installation of the kiosk, TV and light-up signs. Jayna followed up with IT and Nemo-Q every step of the way to get the kiosk operating successfully.

Approved by elected official or department head on the

12th day of Sept 2022


Signature of Elected Official
Or Department Head


Printed Name