

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Maribel Catarroja
First Name Middle Initial Last Name

Honoree's Job
Title: Title Specialist

Department: Tax Office

Years of Service with the County: 3 Years

Why the Honoree is receiving a GEM Award including dates:

Maribel has stepped into the lead position in Quality Control recently. She has consistently gone above and beyond in her role. She has played a key role in improving efficiency within the department by proposing and implementing more user friendly spreadsheets that have simplified daily tasks and improved accuracy in title rejections and corrections. She is always looking for ways to enhance workflows, reduce errors and make the title review process more accessible to staff. When other teams fall behind or need support, Maribel is the first to volunteer her time, often staying late or coming in on Saturdays, even when it falls outside her regular duties. Her dedication, initiative and team-first attitude make her an invaluable asset to the Tax Office.

Approved by elected official or department head on
the

30th day of Sept, 20 25

Scott Grigg
Signature of Elected Official
Or Department Head

SCOTT GRIGG
Printed Name