

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Loren Nelson
First Name Middle Initial Last Name

Honoree's Job Title: Lead Clerk

Department: Collin County TAC Office

Years of Service with the County: 24

Why the Honoree is receiving a GEM Award including dates:

Loren Nelson and Deanna Bailey went above and beyond to resolve a critical issue in our
supplement spreadsheets. Several manual AG rollbacks had caused our records to fall out of
balance and both employees committed themselves fully to finding a solution.

Deanna spent multiple days carefully pulling accounts and compiling data, ensuring that every
figure was verified and accurate. At the same time, Loren analyzed the discrepancies and
determined the proper calculation methods to bring the amounts back into balance. Their combined
efforts required persistence, focus and a high level of technical skill. Thanks to their quick action,
thoroughness and teamwork, the issue was resolved in a timely manner without further impact on
operations. Their dedication and problem-solving exemplify the spirit of "Going the Extra Mile".

Approved by elected official or department head on the 30th day of Sept, 20 25

Scott Grigg
Signature of Elected Official
Or Department Head

SCOTT GRIGG
Printed Name