

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Tara Schoelen
First Name Middle Initial Last Name

Honoree's Job Title: Dispatcher

Department: Collin County Emergency Communications Center

Years of Service with the County: 11 years total - 2 years in dispatch

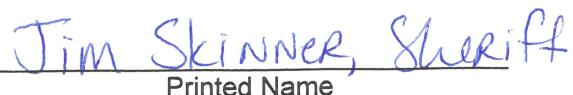
Why the Honoree is receiving a GEM Award including dates:

Dispatcher Schoelen, on May 15, 2025, handled a SCAM call with the victim. Her quick thinking was evident as she promptly attempted to connect the victim with Deputy Lee McMillian. Despite the first call going to voicemail, Dispatcher Schoelen's perseverance paid off when Deputy McMillian answered the second call. This, combined with Dispatcher Schoelen's swift actions, led to the prevention of the transaction and the recovery of \$10,500.

Approved by elected official or department head on the 21st day of May, 2025



Signature of Elected Official
Or Department Head



Printed Name