

Collin County
Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Shannon Young

Honoree's Job Title: Detention Officer

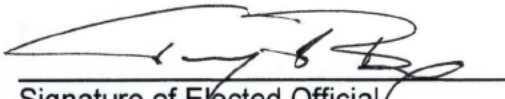
Department: Admission Release

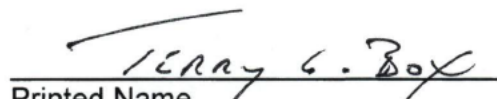
Years of Service with the County: 7

Why the Honoree is receiving a GEM Award including dates:

On June 9, 2015, Officer Shannon Young researched a TouchPay account for Inmate [REDACTED] [REDACTED] 337774. An Inmate Request was received from Inmate [REDACTED] in regards to his father placing \$100.00 on his commissary account on June 7, 2015 and it not being posted. Attached is documentation of her accomplishment.

Approved by elected official or department head on the 15th day of June, 2015


Signature of Elected Official
or Department Head


Printed Name

 *Carlos*
Presumptive approved 6-16-15
OK TSD



COLLIN COUNTY

OFFICE OF THE SHERIFF
4300 Community Avenue
McKinney, TX 75071

Terry G. Box, Sheriff

Date: June 10, 2015

To: Lt. Michael Sepulvado, Lt. Chris Gann, Capt. Terry McCraw

From: Sgt. Jeff Collinsworth

Re: Award Recommendation for Officer Shannon Young

On June 9, 2015, Officer Young was asked to research a TouchPay account for Inmate [REDACTED] Jesus 337774. An Inmate request was received from Inmate [REDACTED] stating that on June 7, 2015 around 1900, his father placed \$100.00 on his commissary account using the TouchPay kiosk in the Lobby.

Officer Young began her investigation by checking Inmate [REDACTED] account for recent transactions, but his account showed none. Officer Young then called Inmate Perez down from Pod 4D and asked Inmate [REDACTED] if she could contact his father to ask about the deposit. Inmate [REDACTED] gave the number and Officer Young called Mr. [REDACTED] Jesus Perez Sr. Officer Young was able to get a transaction number [REDACTED] from Mr. [REDACTED] receipt that he still had. Officer Young then called TouchPay. Officer Young was advised that the money was sent to a TDCJ Inmate [REDACTED] Perez, Jesus A. TDCJ # 01912056. The TouchPay technician informed Officer Young that he would have to get his supervisor to contact TDCJ and retrieve the funds back to Inmate [REDACTED] Perez, Jesus 337774. On June 10, 2015 Officer Young called TouchPay and was informed that their supervisor did correspond with a supervisor at TDCJ and the funds should be returned to Inmate [REDACTED] Perez, Jesus 337774 on June 11, 2015.

For her immediate attention and thorough investigation in this matter, I am recommending a GEM Recognition Award for Officer Shannon Young for going above and beyond and a job well done.

Sgt. Jeff Collinsworth

Great job! I recommend approval. *[Signature]* 6.15.15