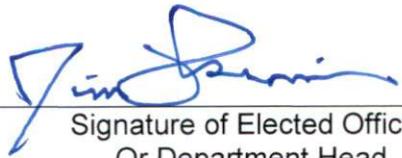


# Collin County Going the Extra Mile (GEM) Recognition Form

|                                   |                         |                |               |
|-----------------------------------|-------------------------|----------------|---------------|
| Honoree's Name:                   | <u>Mick</u>             |                | <u>Fichtl</u> |
|                                   | First Name              | Middle Initial | Last Name     |
| Honoree's Job Title:              | <u>Lieutenant</u>       |                |               |
| Department:                       | <u>Sheriff's Office</u> |                |               |
| Years of Service with the County: | <u>23</u>               |                |               |

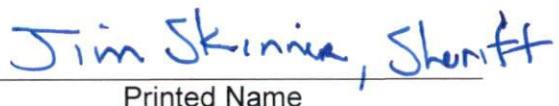
Lt. Fichtl is the supervisor over Dispatch and Warrants & Records, and has been for approximately six months. During this short period, he has made significant impact on processes and morale of those he supervises. He is overseeing the modernization of the Sheriff's Office record keeping, the training program in Dispatch, and learning some of the duties of the Radio Manager to act as a backup. During COVID, while the Sheriff's Office maintained minimum staffing levels, he skillfully managed his resources as to not allow a delay in unit function or production and has never been fully staffed. Deadlines for projects have been met with a high level of accuracy and thoughtfulness. His measured approach to problem solving distinguishes him amongst his peers and serves to enhance the cooperative effort of his staff.

It is my recommendation Lieutenant Fichtl be recognized for his outstanding effort and tireless service to Collin County.



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Signature of Elected Official  
Or Department Head



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Printed Name