

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Kelsey Durrett
First Name Middle Initial Last Name

Honoree's Job Title: Records Manager

Department: Sheriff's Office

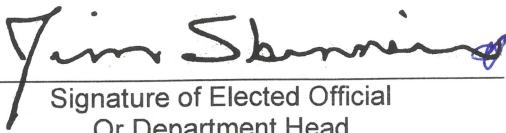
Years of Service with the County: 6

Why the Honoree is receiving a GEM Award including dates:

On June 17, 2025, Kelsey Durrett noticed a citizen on their cell phone in the public lobby. The citizen appeared confused and walked out. Kelsey followed the citizen to their car where she heard a conversation that was similar to those experienced by scam victims. Kelsey told the citizen to please not give the person any money. The citizen then told her that they planned to continue the conversation. Kelsey came back into the building and informed her supervisor. They both then went back outside to find the citizen, which they did, and were able to convince them that it was indeed a scam.

Kelsey did an excellent job recognizing the confused citizen and associating their conversation with known scam methods.

Approved by elected official or department head on the 2nd day of July, 20 25



Signature of Elected Official
Or Department Head

Jim Skinner, Sheriff

Printed Name