

Collin County
Going the Extra Mile (GEM) Recognition Form

Honoree's Name: JEFF GRAMM

Honoree's Job Title: DEPUTY SHERIFF

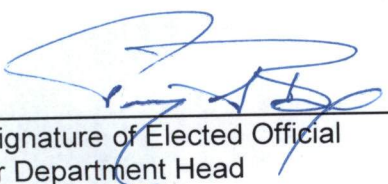
Department: SHERIFF'S OFFICE

Years of Service with the County: 14

Why the Honoree is receiving a GEM Award including dates:

SEE ATTACHED G.E.M. Recommendation
SUBMITTED BY DEPUTY L. HOWE.

Approved by elected official or department head on the 22nd day of FEB, 2016


Signature of Elected Official
or Department Head

TERRY G. BAY
Printed Name

Feb. 04, 2016

To: Lt. Cundiff
From: L. Howe 1141
Subject: G.E.M. recommendation – Jeff Graham # 426
Re.: 16012338

On 2-3-16, Collin County Sheriff's Office Patrol Deputies were dispatched to a 911 call of a schizophrenic individual who had become emotionally distraught and confrontational. The individual had armed himself with a hatchet and hammer.

The individual's parents, overwhelmed and unable to calm or reason with him, called 911.

Deputy Jeff Graham, who is assigned to warrant and civil duties for the Collin County Sheriff's Office, heard the call being dispatched and the pertinent radio traffic that followed. He responded to the location with Patrol deputies.

Once on the scene, deputies were briefed of the situation, outside the home, by the individual's father. Upon entering the home and coming face to face with the disturbed individual, deputies promptly realized the severity of the his disorder and the reason for his parents' anguish and helplessness. .

Deputy Graham quickly took the lead, utilizing his crisis intervention and negotiation skills and training to begin defusing the situation. Deputy Graham refocused the individual's attention, talking with him in a calm, empathetic and reassuring manner. Within a few minutes Deputy Graham convinced the individual to lay down the hatchet and hammer he had been holding. Continued conversation with the individual led him to surrender peacefully to Deputy Graham.

The individual was subsequently transported to a facility for evaluation.

Had it not been for Deputy Graham's attention to Patrol radio traffic and awareness of the specific call and details of the call, his quick response to the location to assist other deputies and the rapid use of his crisis intervention expertise and training, this tense situation could have become prolonged resulting in additional Collin County manpower and resources being deployed to the location.

Deputy Graham is to be commended for going the extra mile for his fellow employees and the citizens of Collin County Texas.

Respectfully submitted,

L. Howe 1141

*Recommend Gen Award for Deputy
Graham. Palmerano 2/22/16
OK 2-22-16
OK 2-23-16*