

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Jamie Vest

Honoree's Job Title: Dispatcher

Department: Dispatch

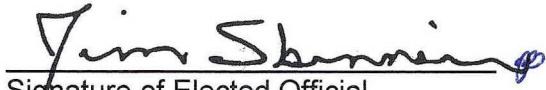
Years of Service with the County: 21 years

Why the Honoree is receiving a GEM Award including dates: May 6, 2023 Active Shooter Incident Tactical Dispatcher; August 2nd, 2023 volunteered to take on additional duties after the Geo Code Tech retired, on top of current duties and while training a new dispatcher.

I am recommending Dispatcher Jamie Vest for the Employee of the Month. Dispatcher Vest has been employed with the Sheriff's Office since 2002, moving to dispatch in 2004. Dispatcher Vest took a 9-month break and then returned to the Sheriff's Office Emergency Communications Center. She volunteered to take on additional duties when the Geo Code Technician retired. These duties included updating the CAD system with alarm permit information, alongside her regular duties as a dispatcher and dispatch trainer. She is very efficient and usually completes all the given tasks within 24 hours of receiving the information.

She is one of the four Tactical Dispatchers in our center and is always on call whenever the Tactical Team, negotiators, or dive teams are called out. During the Allen Active Shooter incident Dispatcher Vest was on duty and immediately took over the radio traffic of our responding units. Dispatcher Vest is a valuable team member for our center and frequently volunteers to work overtime when there is a staff shortage on her days off.

Approved by elected official or department head on the 10th day of Oct, 2023


Signature of Elected Official
or Department Head


Printed Name