

# Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Ginger R. Humphreys

Honoree's Job Title: Dispatcher

Department: Collin County Dispatch

Years of Service with the County: 2 1/2 years

Why the Honoree is receiving a GEM Award including dates:

*outstanding!!*

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In April 2021, Ginger Humphreys received the Silent Hero award from the Texas National Emergency Number Association (TXNENA). Her nomination for this award included all of her hard work and unselfish acts over the last year.

In September 2020, during the week of 9/11, Humphreys brought in food and decorations for the dispatch center to acknowledge the sacrifices made by first responders past and present. With the help of other dispatchers, Humphreys decorated the communications center to enhance the work environment.

During the National Tele-communicators week last April, Humphreys helped plan and decorate the dispatch center in the theme of Super Heroes to honor the selfless and critical work performed by Dispatchers. Dispatchers and so many others are the unseen staffing in our County that are essential support for those in the public eye responding to our citizens. Humphreys came in on her day off to ensure there was food for the day and replenished the treats for each shift. Ginger consistently volunteers to cover shift shortages while also acting as a mentor to new dispatchers and providing encouragement and support during the stressful rigors of training in emergency communications.

Ginger Humphreys is also part of the Peer Support Team established in the Sheriff's Office. Ginger took the initiative to post the resources available on bulletin boards so employees would have information regarding about what services are available for them. The positive attitude and selfless acts of Ginger Humphreys truly GEM worthy.

Approved by elected official or department head on the 27 day of May, 2021



Signature of Elected Official  
or Department Head



Printed Name