

# Collin County

## Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Emily Chan

Honoree's Job Title: Detention Sergeant Platoon 1 Nights

Department: Collin County Sheriff's Office

Years of Service with the County: 5yrs, 6mos

Why the Honoree is receiving a GEM Award including dates:

On Monday, April 26, 2021, Sergeant Emily Chan was assigned to Platoon 1 Nights. During her shift, Detention Officer Vernon Swanson notified her in regards to an inmate who was becoming increasingly anxious regarding his current jailing.

Due to the limited speech and current mental status, Sergeant Chan had to utilize pen and paper to communicate with the inmate. Even this basic method of communication proved difficult as the inmate's physical issues limited his writing ability.

Sergeant Chan was persistent in trying to assist the inmate as she recognized the signs of his mental status and his demeanor. Afterwards, Sergeant Chan notified her chain of command for further guidance and assistance. During this time, the inmate was able to communicate that he was diagnosed as Bi-Polar; he had Asperger's disease and was suffering from the onset of muscular dystrophy.

After receiving this information, Alyse Ferguson was notified for further assistance and she was able to coordinate his release, which occurred on April 27, 2021.

Sergeant Emily Chan was professional, respectful and utilized her resources to assist the inmate who was experiencing the onset of a mental health episode. Her actions during this should be commended.

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Approved by elected official or department head on the 5 day of May, 2021

  
Signature of Elected Official  
or Department Head

  
Printed Name