

# Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: David Jarrell

Honoree's Job Title: Dispatcher

Department: Collin County Sheriff's Office

Years of Service with the County: 8 years 5 months

Why the Honoree is receiving a GEM Award including dates:

The Communications Center (Dispatch) is a critical component of the Collin County Sheriff's Office. In March 2020, during the onset of the COVID-19 pandemic, a temporary, alternate dispatch center was hastily developed in the event a dispatcher was diagnosed with the virus, the remaining dispatchers would have a location where they could continue to perform their critical duties. In addition to performing his normal dispatch duties, David diligently worked for approximately four days to ensure all five temporary dispatch workstations were set up with the required dispatch programs and that they were properly installed and working. Each workstation consisted of a laptop, two monitors, and a hardline telephone. David spent several hours on the phone with the North Central Texas 9-1-1 component of the North Central Texas Council of Government as well as with the County's IT section to install and troubleshoot every issue that arose with the dispatch programs. David's valiant effort and determination resulted in the Sheriff's Office having a fully functional (temporary) alternate dispatch center for if, and possibly when, the need arises.

Approved by elected official or department head on the 26<sup>th</sup> day of May, 20 20

  
Signature of Elected Official  
Or Department Head

26<sup>th</sup> day of May, 2020

Sheriff Jim Skinner  
Printed Name