

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Courtney Lopez
First Name Middle Initial Last Name

Honoree's Job Title: Jail Case Coordinator

Department: Detention Services - Jail Case Coordinator

Years of Service with the County: 2 years

Why the Honoree is receiving a GEM Award including dates:

Jail Case Coordinator Courtney Lopez researched, developed and implemented an all electronic transfer of sentencing information to the Texas Department of Criminal Justice. JCC Lopez worked directly with other agencies to learn how their processes functioned and what problems they encountered. By taking the best ideas from each agency and learning from their mistakes, JCC Lopez coordinated with the Collin County Information Technology Department to develop a new process for review by TDCJ. During the review, JCC Lopez worked directly with TDCJ refining the process until an optimal solution for both agencies was finalized. This resulted in a product that saves over \$5,000 a year and saw a reduction in work hours of 72.7%, freeing up jail case staff to direct their efforts on other areas within their scope. JCC Lopez's efforts have promoted an expeditious and cost effective approach to an outdated process. Her efforts have been tireless and gone above the performance of her scheduled duties for several weeks. Based upon her efforts to assist in public safety and the mission of the Collin County Sheriff's Office, JCC Lopez is deserving of a GEM award.

Approved by elected official or department head on the 4th day of Mar, 2024

Jim Skinner
Signature of Elected Official
Or Department Head

Jim Skinner, Sheriff
Printed Name