

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Brittanee Kidd

Honoree's Job Title: Public Safety Dispatcher

Department: Dispatch

Years of Service with the County: 7

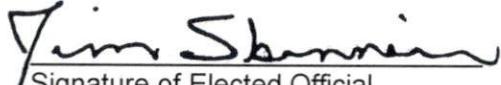
Why the Honoree is receiving a GEM Award including dates:

I am writing this memo to nominate Brittanee Kidd for the Employee of the Month. Brittanee is an outstanding employee, a huge asset to the communications team, and is very deserving of this recognition. Brittanee holds an advanced tele-communicator certification in addition to being a communications training officer. Brittanee utilizes her years of experience in dispatch to train and prepare new communications employees as they embark on their new career in call taking and dispatching. Brittanee displays quality leadership during training as she patiently guides her trainees through the mechanics of the dispatch center.

Training a new dispatcher isn't a simple task. It is stressful for the training officer as they must slow down to a beginner level in order to teach a new dispatcher how to maneuver through the various moving parts of each position. Under normal circumstances this doesn't sound like a difficult undertaking, however, it is extremely difficult to coordinate teaching a person to take a 911 call and simultaneously dispatch a fire department to a major incident. Furthermore, Brittanee is an excellent example of a team player, and is always willing to help cover shifts for other dispatchers who need time off. If called in on her day off to cover a short shift, Brittanee reports for duty without complaint.

Beyond her normal duties, Brittanee continues to help her community by assisting Nevada Fire Department with clerical tasks and supplies firefighters rehab supplies when they respond to extended fire calls. I believe Brittanee exemplifies everything a Collin County Employee should be.

Approved by elected official or department head on the 8th day of Feb, 2022


Signature of Elected Official
or Department Head


Printed Name