

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Brenda Tenorio
First Name Middle Initial Last Name

Honoree's Job Title: Dispatcher

Department: Collin County Sheriff's Office

Nominated By: Bonnie Bowers – Asst. Communications Supervisor

Years of Service with the County: 2.5 years

Why the Honoree is receiving a GEM Award including dates:

Recently, Brenda Tenorio took a 911 call from a hysterical male yelling a female's name. The male was also stating he was going to shoot himself. It was determined that the male shot a female at the location. Brenda was able to get AMR on the line for instructions while she stayed on and recorded information into the call.

I would like to recognize Brenda for remaining calm, getting the information routed so that units could begin responding while she tried to get information from the caller. Brenda also took a subsequent call from the caller's mother who was on her way to the location. Brenda did not disclose any information to her but advised her to drive safe and when she arrived to get with the officers at the location before proceeding to the house.

While taking hard calls is part of what we do as dispatchers, Brenda was able to stay focused and get information needed for responding officers, as well as proceeding on to other calls that continued to come in, without missing a beat.

Approved by elected official or department head on the 2nd day of Apr 2025.

Jim Skinner
Signature of Elected Official
or Department Head

Jim Skinner, Sheriff
Printed Name