

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Bonnie J. Bowers
First Name Middle Initial Last Name

Honoree's Job Title: Dispatcher

Department: Sheriff's Office

Years of Service with the County: 10 years

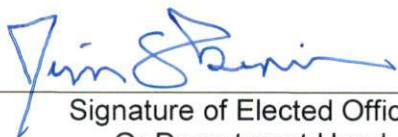
Bonnie has been an employee for the Sheriff's Office for 10 years this October and has repeatedly proven herself a valuable asset to the Dispatch team at the Sheriff's Office. Bonnie not only serves in the dispatch capacity, but also in training.

Bonnie is also a Paramedic with the Blue Ridge FD and teaches CPR at the Sheriff's Office. Bonnie serves as a Tactical Dispatcher where her experience as a Firefighter/Paramedic adds to her knowledge base in times of crisis.

During the COVID-19 pandemic, the Sheriff's Office Dispatch went to a 12-hour shift schedule to ensure emergency dispatch would stay intact in case major outbreaks occurred and to be more efficient with resources.

Bonnie has served as the Leader/Dispatcher in Charge on the night shift where there is not an assistant communications supervisor. Bonnie assumes the role of organizing the shift and helping with other duties such as helping with procedure rewrites.

Bonnie has shown to perform exceptionally well in this role and keeps supervision informed of issues. Bonnie is extremely knowledgeable in the emergency services and dispatch field.



Signature of Elected Official
Or Department Head



Printed Name

