

## Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Ashleigh Ingram  
First Name Middle Initial Last Name

Honoree's Job Title: Dispatcher

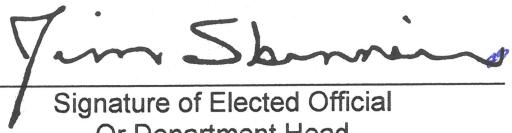
Department: Collin County Emergency Communications Center

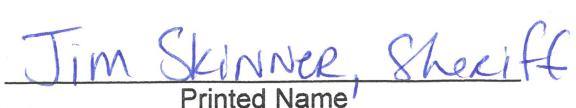
Years of Service with the County: 5 months

Why the Honoree is receiving a GEM Award including dates:

Ashleigh Ingram was training on phones on Saturday, May 10, 2025. She received a call from an elderly SCAM victim that had lost \$15,000 to a scammer. The female was extremely distraught. Ashleigh kept the female on the phone and was professional, calm, and empathetic with her which helped the female calm down. Ashleigh sent Allen PD to check on the female until a deputy could get there. Investigator McMillian sent a memo regarding the incident and stated that the way that Ashleigh talked with the victim was remarkable and made a big difference in the way that the victim was acting. He stated Ashleigh did an outstanding job.

Approved by elected official or department head on the 10th day of May, 2025

  
\_\_\_\_\_  
Signature of Elected Official  
Or Department Head

  
\_\_\_\_\_  
Printed Name