

Collin County
Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Aidan Daily

Honoree's Job Title: Dispatcher

Department: Sheriff's Office

Years of Service with the County: 1 year 4 months

Why the Honoree is receiving a GEM Award including dates:

On February 27, 2018, Dispatcher Aidan Daily was instrumental in tracking down information that led Deputies to a suicidal caller. He used training he recently received from the Fusion Center. I recommend Aidan receive a Gem Award for going the extra mile.

Palmer

Approved by elected official or department head on the 12 day of March, 2018

Jim Skinner

Signature of Elected Official
or Department Head

Jim Skinner

Printed Name



COLLIN COUNTY

OFFICE OF THE SHERIFF
4300 Community Avenue
McKinney, Texas 75071

Jim Skinner, Sheriff

03/07/18

To: Regina Ramon, Communications Manager; Commander Palmisano

From: Maria Lemonds, ENP Communications Supervisor

Reference: Aidan Daily GEM Nomination

I received information from Erin Whitfield that Aidan Daily was the Dispatcher that did the leg work on a fake Attempt Suicide call on 02/27/18. Using the training he received from the Fusion Center Team, he checked the TLO program to see if he could find a possible address for the subject and then he checked Facebook for the phone number received from the Suicide Hotline. The phone number found did not belong to the subject so Aidan then started a phone ping to get a location of the caller which did lead to the officer being able to make contact with the person who had called the Suicide Hotline.

See the following information from Sgt. Armstrong's daily activity report and the attached call for service. Erin Whitfield was working the radio channel for this incident and made sure the information was relayed to the responding units while Aidan completed the research.

From Sgt. Armstrong's Daily Activity Report for 02/27/2018:

***** **Fake** Attempt suicide called into the suicide hot line- teenage male called into the hot line claiming that he cut his arm and gave fake name and no address- Dispatcher Erin Whitfield did a great job using some of the cross training they received from LT. Hatch from the fusion center on Facebook, CAD, and pinged the phone. They identifying the suspect and his address in Farmerville in a very timely manner- although it was only a fake call, it was **GREAT** Job by Dispatch. 18025866

I would like to recommend Aidan Daily receive a Going the Extra Mile Award.

03/08/18 - recommend GEM RRamon

Sheriff's Office (972) 547-5100 Admin (972) 547-5108 FAX (972) 547-5304
Detention (972) 547-5200 Metro (972) 424-1433 FAX (972) 547-5301