

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Sen Bai
First Name Middle Initial Last Name

Honoree's Job
Title: Detention Officer

Department: Sheriff's Office Detention Operations

Years of Service with the County: 2 years

Why the Honoree is receiving a GEM Award including dates:

Detention Officers often face difficulties when assisting inmates through the legal processes involved in Jail Operations. Language barriers are among the most common and often most frustrating for the inmate. Detention Officers in Collin County are not provided any additional pay for providing translation or being fluent in a second language.

Detention Officer Sen Bai has utilized his Mandarin Chinese not only to assist inmates who cannot speak English and interpreting for staff but has promoted a safer environment for the Jail and its staff in providing instructions, rules, and regulations for those who could otherwise act out of ignorance or frustration for not being understood. For this reason I recommend Detention Officer Sen Bai for recognition for Going the Extra Mile (GEM).

Approved by elected official or department head on
the

19 day of Dec, 2019

Jim Skinner
Signature of Elected Official
Or Department Head

Jim Skinner
Printed Name