

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Lauren Moncier

Honoree's Job Title: Administrative Assistant

Department: Public Works Equipment Services

Years of Service with the County: 9+

Why the Honoree is receiving a GEM Award including dates:

During the transition process of switching from WEX Bank to US Bank Voyager cards for external fuel transactions, Equipment Services had a short time frame to get the account setup and get the cards into production. Staff met with US Bank on August 29th, 2025 to get instructions on what tasks needed to be completed to get the cards into production, and received prior to the September 7th cutoff for WEX Bank. Lauren had one hour to get some sample line items filled out so US Bank could review the information and confirm everything was correct. In that one-hour period, Lauren was able to pull reports from various resources and fill out the entire document for US Bank staff to review.

Lauren's determination to complete as much as possible in one hour expedited the review process by US Bank and they were able to get the new cards into production and shipped so we could meet the September 7th cutoff. For Lauren's hard work and determination, I nominate her for the Going the Extra Mile Award.

Approved by elected official or department head on the 17 day of Sept., 20 25



Signature of Elected Official
or Department Head



Printed Name