

Collin County

Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Zhenyu Yang

Honoree's Job Title: Shop Technician

Department: Public Works/Equipment Services

Years of Service with the County: 5 years & 8 months

Why the Honoree is receiving a GEM Award including dates:

On Thursday, January 9th 2020, I received an email from another department commending Mr. Yang for his exceptional customer service and professionalism. Not only did Mr. Yang complete the repairs that the vehicle was brought in for, but he took the extra time to check over the vehicle and complete additional repairs on the spot.

Since joining Equipment Services, Mr. Yang has exhibited exemplary customer service and professionalism towards other departments. The customer service that Mr. Yang provided on January 9th is an example of his determination to ensure that every vehicle he repairs is released in the safest operating condition possible. Because of his strong work ethic and dedication to customer service, I nominate Zhenyu Yang for the GEM award.

Approved by elected official or department head on the 14/14 day of Jan., 2020



Signature of Elected Official
or Department Head



Printed Name