

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Les Cornelius

Honoree's Job Title: Equipment Technician

Department: Public Works

Years of Service with the County: 1 years 5 months

Why the Honoree is receiving a GEM Award including dates:

On March 14, 2016, Deputy Cesare Venegoni with Pct. 4 Constable office brought his vehicle to the Equipment Services Shop at the McKinney Service Center to have a small A/C leak repaired. In less than an hour and a half, Les had not only replaced the worn hose but also recharged the Freon, vacuum tested the system and replaced all four tires. Deputy Venegoni was so impressed with the outstanding service that he shared his experience with Constable Wright writing, "I do not believe we could have got this type of excellent service at any local garage or dealer. I would appreciate it if you would let his supervisor know how much his efforts are appreciated. Les and everyone at the Service Center deserve recognition for their outstanding service. They are truly an asset to the County."

Since joining Public Works, Les has exhibited exemplary customer service and professionalism to complement his friendly, courteous demeanor. Deputy Venegoni's experience is representative of Les' pride in his work and commitment to quality. Because of his superb work ethic and dedication, I nominate Les Cornelius for the GEM award.

Approved by elected official or department head on the 29 day of March, 2016


Signature of Elected Official
or Department Head


Printed Name