

Collin County Going the **Extra Mile (GEM)** Recognition Form

Honoree's Name: Sheila Jefferson-Shaw

Honoree's Job Title: Program Coordinator

Department: Juvenile Probation Department

Years of Service with the County: 20 Years

Why the Honoree is receiving a GEM Award including dates:

On April 13, 2021, the department received hundreds of clinical and educational documents for a complex juvenile case. After review and careful deliberation by departmental leadership, it was determined someone with significant experience and expertise in interpreting these unique records would be needed to assist the assigned juvenile probation officer with this important case. Although Officer Shaw works in a different unit, Officer Sheila Shaw was approached and asked to assist pursuant to her unique skill set and experience and she graciously assisted. Officer Shaw's efforts included review, translating, and compiling hundreds of documents in order for the department to provide a thorough and accurate assessment and report in the case. Officer Shaw's efforts eliminated the department from potentially needing to seek outside assistance with these documents and helped to ensure the department produced an exceptional report which fosters community protection for citizens.

Approved by elected official or department head on the 26th day of April, 2021.



Signature of Elected Official
or Department Head

H. Lynn Hadnot
Printed Name