

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Omayra Zapata
First Name Middle Initial Last Name

Honoree's Job Title: Juvenile Supervision Officer

Department: Juvenile Probation

Years of Service with the County: 10 months

Why the Honoree is receiving a GEM Award including dates:

The juvenile probation department has experienced extremely difficult times as referrals have increased dramatically across all divisions of service. Felony offenses have increased by an astounding 89% since FY19, children with mental health disorders are becoming the norm, and more and more community-based treatment centers and resources for kids are closing their doors. Couple this with record inflation, the career of a juvenile practitioners has become increasingly difficult and frustrated and this has manifested in historic turnover for the department. During these difficult times, Omayra has been identified as a difference maker for kids, families, the juvenile probation department, and the county. Her positive attitude, willingness to help others, and impact has made an immeasurable difference on departmental operations and outcomes for kids.

Congratulations on a job well done.

Approved by elected official or department head on the 27th day of Sep., 20 23



Signature of Elected Official
Or Department Head

H. HADNOT

Printed Name