

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Mitzi Murray

Honoree's Job Title: Administrative Assistant

Department: Juvenile Probation

Years of Service with the County: 19

Why the Honoree is receiving a GEM Award including dates:

On July 25th, the Juvenile Probation Department transitioned from the 20 year old database, Caseworker 5 to the new casemanagement system, JCMS. Mitzi and co-workers attended training in Austin and led in the collaboration with Texas Juvenile Justice Department, Collin County IT and the CUC. She was instrumental in working through potential problems with the data conversion and facilitated training, along with one other employee, for every applicable employee within the department. She has become the departmental expert in troubleshooting and was able to manage this two-month process all the while managing her own bookkeeping and data entry duties. This conversion was a huge success, thanks to the dedication and meticulous work of Ms. Murray.

Approved by elected official or department head on the 8th day of August, 2013



Signature of Elected Official
or Department Head

Pamela A. Huffman

Printed Name