

Collin County

Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Michael Crump

Honoree's Job Title: Juvenile Probation Officer

Department: Juvenile Probation

Years of Service with the County:

Why the Honoree is receiving a GEM Award including dates:

On June 18, 2018 @ 8:00 a.m. I had child PID 25917 report for an initial visit to my office.

The respondent was referred for a POM and needed to submit to a urinalysis.

During our visit I was informed the respondent was under significant stress due to his father having leukemia and recently meeting his biological mother for the first time.

On the day the respondent was reporting, his father was scheduled for a chemotherapy treatment.

The respondent had attempted to submit to a UA with JPO Ceballos, JPO Eshbaugh, and JPO Crump and failed to complete his urinalysis.

After several hours the respondent left with his grandmother and father so his father could attend his chemotherapy session. This was allowed with the understanding the respondent would return later that afternoon to submit to his urinalysis.

When the respondent returned he continued to struggle submitting to his urinalysis. Grandmother stated the respondent was in her sight since he left probation and he consumed a large beverage prior to returning to our office.

The child claimed sobriety and was very frustrated with our system. He did not want anyone supervising his collection.

I spoke at length to the respondent explaining our system. and the Judge order in his conditions of release he had to submit to urinalysis. The respondent informed me he was ready to go to detention, because he could not submit to a urinalysis in front of anyone.

JPO Crump came into my office and took his time explaining to the respondent why he had to supervise collection, encouraged him to take his time, and tried to put him at ease with our process. Mr. Crump explained to the respondent that our goal was not for him to go into detention on violations, nor was it to make him uncomfortable, but the rules had to be followed.

The care Mr. Crump showed to the respondent and his family was above and beyond his duties as a probation officer. This was not a client on his caseload, but on mine. I appreciated the respect he showed to this family, to this child, and the extended amount of time he took to help this family.

Due to Mr. Crump's efforts the respondent submitted to his urinalysis at approximately 2:30 in the afternoon.

When the results of his submission returned, he was negative for all substances.

Note: It had been suggested this officer, to send the respondent home and request a directive to apprehend for non-compliance, and due to Mr. Crump's actions this was avoided.

Approved by elected official or department head on the 30 day of JULY, 2018


Signature of Department Head

H. LYNN HADNOT
Printed Name