

Collin County

Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Lance Marks

Honoree's Job Title: Lead-Juvenile Supervising Officer

Department: Juvenile Probation Department

Years of Service with the County: 2 Years 10 Months

Why the Honoree is receiving a GEM Award including dates:

On November 14, 2022, Lead-Juvenile Supervision Officer Lance Marks displayed exemplary composure and went above and beyond the call of duty to assist a child in medical distress while in the custody and care of the juvenile probation department. On this date, Officer Marks was assigned to provide supervision of a child in medical distress during emergency transport to a local hospital. As important treatment decisions were being made once at the hospital, including the need for medical transfer to an appropriate pediatric facility potentially in another state due to a dearth of pediatric medical beds in the region, Officer Marks immediately volunteered to take on these duties outside of his normal duties and work schedule; his shift was ending. Officer Marks took the initiative to contact his own family letting them know he would be working beyond his shift, assisting with an out-of-state transport (by helicopter) without even knowing exactly where the transport would be and many other important details yet to be established. The compassion for this child and total selflessness of Officer Marks was emotionally moving to witness in real-time. What an asset to the county, the juvenile probation department, and the kids and families we serve.

Approved by elected official or department head on the 23rd day of November, 2022.



Signature of Elected Official
or Department Head

H. Lynn Hadnot

Printed Name