

Collin County

Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Efram Jackson

Honoree's Job Title: Transport Supervisor

Department: Juvenile Detention

Years of Service with the County: 21 Years

Why the Honoree is receiving a GEM Award including dates:

On February 26, 2021 the Food Service Tech with our department retired, leaving his position temporarily unfilled. Transport Supervisor Efram Jackson coordinated his team and began temporarily taking on the duties of the retired Food Service Tech. Supervisor Jackson has assisted with ordering and inventorying supplies, helping with laundry for the residents, and getting meals to deliver to the youth.

Transport Supervisor Jackson is currently working on a job training manual/schedule to assist the new food tech in fulfilling his duties as assigned. This will be especially important since the position will be vacant and there is only one food tech position. There will be no available to train the replacement.

Transport Supervisor Jackson has agreed to oversee the training of the new candidate and provide any support needed. By temporarily taking on these duties, Supervisor Jackson has relieved some of the stress and additional load of the shift supervisor and JSO's who work the pods.

Approved by elected official or department head on the 25th day of March, 2021



Signature of Elected Official
or Department Head

H. Lynn Hadnot

Printed Name