

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Cathy Pannell

Honoree's Job Title: Juvenile Supervision Officer

Department: Juvenile Detention

Years of Service with the County: 15

Why the Honoree is receiving a GEM Award including dates:

Cathy Pannell deserves a GEM award because she is a team player, loyal, compassionate, positive influence and role model, ethical and a hardworking employee and a ray of sunshine to everyone she encounters. She has been termed "the guardian angel" by some and "grandma" to some kids. She is always readily available for a hug and a smile when needed. She is willing to help out wherever she is needed without complaint. If there is a kid who is causing issues, she is the first to assist you and she is ready and willing to do whatever is needed to make the situation better. Mrs. Cathy brings hygiene for kids who have parents who aren't participating in their lives, she sends greeting cards and letters in the mail to those who don't receive any. She also checks on others kids in the building who she has built a positive rapport with. She comes up with art projects and activities, and pays for things with own money, to teach the kids things they do not know, provides an environment for creativity and growth, and helps them learn to use art as a creative outlet. She is always a positive person with a smile on her face. She would do anything for the kids in her care and for the people that she works with. She brings greeting cards and gifts for others when they have a birthday or life event to acknowledge them and make them feel special. Her mother is also invested in our kids and buys them hygiene and materials for projects. We have had long term girls who's parents didn't show up for their furloughs and she purchased a lunch for them (with permission) and ate with them so that they knew someone cared for them and awarded them for the level 1 behavior. Mrs. Cathy goes above and beyond her job description and duties, not for recognition, but because she truly loves and cares for others and wants to show through her actions that they are important, worthy of love and valuable. She is definitely a role model to kids and officers and what the department should look for in a valuable employee.

Approved by elected official or department head on the 24 day of MAY, 20 16


Signature of Elected Official
or Department Head

H. LYNN HADNOT
Printed Name

Department	Staff Count	GEM Awards	
		Per Year	
Admin. Services	8	1	
Health Services	63	7	
Budget	13	2	
Human Resources Veterans	22	3	
IT	55	6	
Road & Bridge	109	11	
Facility Mgmt	49	5	
Const. & Projects	4	1	
Medical Examiner	8	1	
Homeland Security	26	3	
Engineering	37	4	
Elections Dept.	13	2	
Purchasing	16	2	
County Auditor	30	3	
Juvenile	148	15	
Community Supervision	110	11	
County Clerk	78	8	
Sheriff's Office	481	49	
District Clerk	64	7	
District Attorney	116	12	
401st Dist. Court and Admin	7	1	
199th Dist. Court	4	1	
219th Dist. Court	4	1	
296th Dist. Court	4	1	
366th Dist. Court	4	1	