

Collin County

Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Bill Hale

Honoree's Job Title: Juvenile Probation Officer – Drug Court

Department: Juvenile Probation Department

Years of Service with the County: 23

Why the Honoree is receiving a GEM Award including dates:

Long overdue, Bill Hale has gone the extra mile starting in March 2020. During that time, Bill Hale had assisted the Juvenile Probation Department in selecting and working with new vendors for urinalysis testing and electronic monitoring services. Mr. Hale participated in meetings, provided input, worked with the vendors, and received vendor training in utilizing those services.

With the Aversys/Averhealth urinalysis testing service, Mr. Hale has assisted his coworkers in learning how to use the web based service to order drug testing ,the procedure for collecting samples, how to order confirmations of positive results, how to print out shipping forms, and the procedure for shipping urine specimens.

With the BUDDI electronic monitoring service, Mr. Hale has taken a lead role in becoming a liaison between the probation department and BUDDI. He has undergone training with BUDDI, assisted in making appointments to install electronic leg monitors on eligible respondents, helped with equipment checks if technical problems arise, and monitored all the respondents using the service for violations. He assisted officers with setting parameters such as house arrest and curfew, interpreted possible violations, and notified the probation officers of any potential or confirmed violation.

To date, Mr. Hale has remained in a position of contact between the probation officers and vendors as the unofficial "liaison" in the Plano Office.

Mr. Hale has gone above and beyond the scope of his duties as a Drug Court/Specialty Court Officer voluntarily in order to assist the probation department and his peers during the transition of these vendors for which he continues to assist others to date. His work has and continues to be an asset to the department!

Approved by elected official or department head on the 24th day of March, 2021



Signature of Elected Official
or Department Head

H. Lynn Hadnot

Printed Name