

## Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Vicky Shen  
First Name Middle Initial Last Name

Honoree's Job Title: GIS Analyst

Department: IT/GIS

Years of Service with the County: 9

Why the Honoree is receiving a GEM Award including dates:

Vicky was contacted this year (2025) while traveling to a conference on March 10. A problem with a Mobile Map Package was identified by ICS, the Sheriff's Office response software vendor. Vicky was able to fix the problem remotely while at the airport!

She also made a rapid improvement to the Mobile Map Package which improved the user experience on December 12, 2024. This effort was a resolution to a reported problem with the map load time. She reduced the file size for a quicker download.

She was also able to add a Denton roads layer and Justice of the Peace precincts layer to the viewer. The new layers are lightweight and did not impact the load time.

Recently, while at the ESRI UC on July 15th 2025, Vicky created an interactive map from the Experience Builder ESRI platform for showing the Emergency Service District and sharing it with the public. This map has been added to the county web page.

<https://experience.arcgis.com/experience/c30b3eudd97746a3951dc10e0d333fdc>

This is a high profile project and Vicky has taken responsibility for producing the map products.

Approved by elected official or department head on the

27th day of 8, 2025



Signature of Elected Official  
Or Department Head



Printed Name