

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name:	Tim	Nolan
	First Name	Middle Initial
		Last Name
Honoree's Job		
Title:	IT Senior Manager	
Department:	IT	
Years of Service with the County:	28 Years	

Why the Honoree is receiving a GEM Award including dates:

I am nominating Tim Nolan for a GEM award for his work with our COVID-19 pandemic response. Tim and his team lead the development of many COVID related tools to streamline the transition to teleworking (remote work request form and time tracking form for remote users) case management systems for healthcare COVID case tracking and reporting, and most visibly our case management / stats system dashboard which all of our county cities used as a basis for their reporting. When the county leadership decided to transition the CMS to the state (DSHS), Tim worked tirelessly with the state agency to properly transition our case data to the new central reporting database. There has been great controversy on this case management system and how stats are being reported and Tim has worked with the county judge and administrator regularly to resolve issue, explain how the state reports stats and update the dashboard with little to no advance notice. Tim's leadership of his teams during this time made IT and the county as a whole look good to our elected officials and citizens.

Approved by elected official or department head on
the

16 day of Sep, 20 20

Caren R. Skipworth

Signature of Elected Official
Or Department Head

Caren Skipworth

Printed Name

At night I need