

Collin County

Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Lucy Rodriguez
First Name: Lucy Middle Initial: Last Name: Rodriguez

Honoree's Job Title: Information Clerk/Receptionist

Department: Information Technology

Years of Service with the County: 1

Why the Honoree is receiving a GEM Award including dates:

Lucy's willingness to learn and keeping a positive attitude is what makes Lucy stand out! Lucy is always more than willing to help with any task when asked to help by others in the office. As the county operator and IT front desk receptionist, Lucy's warm and cheerful personality really shows. This includes but not limited to courteously answering and directing phone calls in a timely fashion; entering, submitting, and receiving requisitions; scheduling meetings in the IT conference room; stocking supplies; and assisting with any department activities, such as Team Building Day. Lucy is on the front line and the voice of Collin county when citizens call for assistance. She always puts forth the effort to provide a level of courtesy and friendliness.

Approved by elected official or department head on the 18 day of 9, 20 19

Caren Skipworth
Signature of Elected Official
Or Department Head

Caren Skipworth
Printed Name