

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Jeff Springfield

Honoree's Job Title: Network Engineer

Department: IT

Years of Service with the County: 9

Why the Honoree is receiving a GEM Award including dates:

Jeff has saved Collin County several thousands of dollars by disconnecting a T1 circuit from Myers Park. This was part of Collin County moving to fiber at the Park. He reviewed and found that moving Myers Park to fiber there would be a cost savings and better service. When it would rain Myers Park sometimes would lose connection to the county over the T1 line. This would shut down phones, email and any business that might be going on at the park. Collin County now owns the fiber to this location, which eliminated having to pay a month services. On the day it was going to be installed, Jeff had already requested off that day before he knew it was going to be done that day. He showed up with his kids and configured everything so the Park could start using it that day. No one asked him to come in; he did this on his own. This will be a cost savings of \$4,000.00 per year.

I feel that Jeff has gone above and beyond with his attention to detail and job knowledge. He is someone that will stay on top of an issue to make sure it is completed on time or before the due date. Jeff takes pride in his job and Collin County by providing outstanding services!

Approved by elected official or department head on the 4 day of Aug, 2017

Caren R. Shipworth
Signature of Elected Official
or Department Head

Caren R. Shipworth
Printed Name