

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Estella Almendarez
First Name Middle Initial Last Name

Honoree's Job Title: IT Program Manager

Department: Information Technology

Years of Service with the County: 24

Why the Honoree is receiving a GEM Award including dates:

Estella has worked tirelessly to meet departmental and vendor requirements to make the Collin County ERP program successful. From a very long and difficult Munis implementation to the most recent EnerGov project and cloud migration discussions, Estella takes ownership and responsibility for the success of the ERP program. Most recently, Estella took on technical configuration in addition to her program and project management responsibilities in an effort to make the EnerGov go-live successful. This is outside her normal realm of responsibility but was needed to meet the technical needs of the user departments. Additionally, she has on many occasions stayed well after hours and tested configuration on weekends to achieve deadlines.

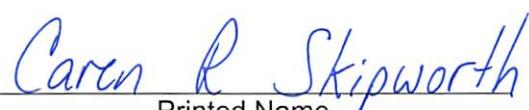
We are often at the mercy of the limitations of the software our vendors provide, and Estella has done an incredible job of managing user expectations pertaining to those limitations, as well as being a strong advocate for her stakeholders when negotiating development that needs to be done to meet users' needs.

Estella's penchant for taking ownership of and responsibility for the needs of her departments and users is exemplary and deserves recognition.

Approved by elected official or department head on the 12th day of Sep, 20 23



Signature of Elected Official
Or Department Head



Printed Name

strengths & needs