

Collin County

Going the Extra Mile (GEM) Recognition Form

Honoree's Name: David McCurdy
First Name David Middle Initial Last Name McCurdy

Honoree's Job
Title: IT Operations Supervisor

Department: IT Department – Service Desk

Years of Service with the County: Started 08/18/1997 – 26 years

Why the Honoree is receiving a GEM Award including dates:

David has excelled as our Departmental IT Supervisor over the Service Desk Team. David's positive attitude, willingness to foster positive/productive work environment, time/project/budget management skills and customer satisfaction skills shines through his and his Teams tasks/projects successfully completed this year as well as in past. Here is just few examples of David's leadership and his Teams hard work in this year's PFP's.

- (1). David as lead was assigned to assist Medical Examiner office to research new X-Ray solution for the ME. David and his direct reports tasked with creating, implementing and testing plan for resolution. David and his direct reports was able to find a solution that would connect to our network and upload all of the X-Ray images.
- (2). David as lead worked with the Sheriff's Office for plan to upgrade their ICS CAD software in dispatch and patrol over to the new Athena software. David through utilizing his direct reports pulled together the required resources to assist with the upgrade to all of the patrol and dispatch computers.
- (3). David as lead work with Motorola and the SO to implement body cameras for the Jail and Patrol. This request was deemed a critical need because the grant that was used was about to expire. David worked with Motorola and the SO by pulling together required resources through his direct reports to install, configure and test patrol camera's within two week timeframe.
- (4). David as lead and his direct reports assisted Health Care Department with Greenway EMRS software upgrade project. Within two day timeframe they manually installed, configured and tested the upgraded software on over 140 computer systems.
- (5). David as lead worked with one of IT resellers this year to receive \$97,000 worth of equipment donated to the county. David worked with county partner to complete required paperwork and submitted to Commissioners Court for approval. This equipment will extend storage on county file servers and backups. This storage extension was at no cost to county.

Approved by elected official or department head on
the

Sept day of 6, 20 23

Caren R. Skipworth

Signature of Elected Official
Or Department Head

Caren R Skipworth

Printed Name