

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Daniel Via
First Name Middle Initial Last Name

Honoree's Job
Title: Network Support Specialist

Department: Information Technology

Years of Service with the County: 2 Yrs/10 Mths

Why the Honoree is receiving a GEM Award including dates:

Daniel Via was the highest scored employee in Operations for the FY2020. Daniel is deserving of this reward for many reasons. First, Daniel had the option to work from home because he met one of the criteria to work from home. Daniel did not want to work from home, he wanted to be in the office helping his team. He did a great job during the pandemic providing great customer service. I received six emails in FY2020 recognizing Daniel for great customer service and giving the extra needed to get a job done. He received emails from Judge Walker, Rick Monk, L'Cena Parsons, Kelly Hallmark, Tim Wyatt and Sandra Falcon. During the pandemic stepped up and volunteered to write up documentation with pictures for County employees to use to take their computer home and know how to connect it up at their house. Daniel is a great employee and these are just some examples of what a great job he does. He is a true asset to Collin County.

Approved by elected official or department head on
the

Caren R. Skipworth

Signature of Elected Official
Or Department Head

16 day of Sep, 20 20

Caren Skipworth

Printed Name

Wrote to John & me