

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Casey Stone

Honoree's Job Title: Infrastructure Manager

Department: Information Technology

Years of Service with the County: 26 Years

Why the Honoree is receiving a GEM Award including dates:

Casey has been nominated to receive this GEM Award due to his outstanding service to County. Below are just few examples outlining his success this fiscal year.

Casey through thorough communications and active professional services engagement/negotiations with our vendors was able to receive "free - no cost to county" cellular services antenna's in support to our Infrastructure environment.

Casey reviewed our Infrastructure budget this fiscal year to see where cost savings could be found by moving from one infrastructure tool to another improving services and reducing cost. Casey moved one infrastructure utility that supports our infrastructure environment to another and by doing so save County \$70,000.00 while improving functionality and vendor support.

Casey has demonstrated his Teamwork skills in either assisting or leading in 3 critical active or potential outages. (1). County Wide/Nation Outage – Casey took lead on research and saw that around the world this software application was down and affecting all users not just Collin County. Casey and his Infrastructure Team, Operations Team, Security Team and Management Team and remaining IT Team members all pulled together to ensure county was back up and running before users were affected by outage. (2). Power Outage - During potential power outage due to heavy storms this year key systems could have been affected due to failing UPS. Casey lead his Infrastructure Team in ensuring key systems were still up and running and put plan in place to keep things running when failed UPS finally stopped working. All key systems were still operating as normal due to his and his Team thorough research and planning. (3). Internet Outage – Before Elections began this fiscal year we had an internet outage several days in advance of Elections. Our Director called in Casey on-site to lead the escalation of outage through our internet service provider. Casey followed through and stayed on top of outage through resolution. His fast response and escalation was key to maintain successful Election process without internet interruption or notice of internet connectivity issues by Public.

Approved by elected official or department head on the 27 day of 8, 2025

Caren R. Skipworth

Signature of Elected Official
or Department Head

Caren R. Skipworth

Printed Name