

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Ben White

Honoree's Job Title: IT Project Manager

Department: Information Technology

Years of Service with the County: 2 years, 8 months

Why the Honoree is receiving a GEM Award including dates:

Since Ben White joined Collin County in December 2014, he has performed the role of Chairperson of the Odyssey Change Control Board that drives the future direction of the Odyssey Courts and Justice software system used throughout our County. His outstanding relationship with all of the OCCB members has kept the board vibrant and active, meeting every two weeks to discuss the future direction of Odyssey along with deploying new Odyssey initiatives. As an IT Project Manager, Ben has managed 12 Odyssey related projects that are complete or near completion. Each project has been a success not only for the OCCB members and their respective departments, but for Collin County. Ben has coordinated onsite visits from other counties and cities within Texas and throughout the US to meet with our outstanding OCCB members to observe how well Odyssey is integrated and used within our County. Ben has also established ongoing relationships with Dallas, Travis, and Grayson county Odyssey users to exchange thoughts, ideas, and actions those counties take to implement new Odyssey projects. Ben's facilitation and monthly feedback at the multi-county Texas Tyler User Group meeting of Odyssey users within the State of Texas goes above and beyond his normal day-to-day responsibilities of IT Project Manager. Whenever a new emergency State of Texas mandated Odyssey project is launched, Ben has been at the ready to deploy the project per a solid project plan, working with the software vendor and OCCB team to ensure requirements are met and the project is successfully implemented. Ben is now considered the go-to person for all new Odyssey initiatives for our County and, as an IT Project Manager, Ben has consistently exemplified outstanding performance within our County.

We greatly appreciate Ben's contributions to the success of our IT department and our County!

Approved by elected official or department head on the 4 day of Aug., 2017

Caren R. Shipworth
Signature of Elected Official
or Department Head

Caren R. Shipworth
Printed Name