

Collin County

Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Amelia Melvin
First Name Middle Initial Last Name

Honoree's Job Title: Network Support Specialist

Department: Information Technology

Years of Service with the County: 10 Years

Why the Honoree is receiving a GEM Award including dates:

Amelia has had an amazing year this year. This year was the biggest refresh we have ever had, around 460 computers. Even though her and her project team were so busy, but she still made time to do the walk-through for the FY20 refresh and attend meetings with the departments to negotiate any requested upgrades and get final counts. This year will be the first time in ten years of the refresh that we will be able to order the computers for the refresh and have them in before the end of the year. We should be done with the refresh in 2020 before we usually start it. Amelia has received numerous emails from users and department heads thanking her for going the extra mile and providing great customer service.

Approved by elected official or department head on the 18 day of 9 ,20 19

Caren Skipworth
Signature of Elected Official
Or Department Head

Caren Skipworth
Printed Name