

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: O'Brien Aaron
First Name Middle Initial Last Name

Honoree's Job
Title: System Analyst/Programmer

Department: Information Technology

Years of Service with the County: 11

Why the Honoree is receiving a GEM Award including dates:

Aaron O'Brien has exhibited exemplary skills in problem solving and solution providing. Specifically, Aaron has been assigned the ERP team as part of our IT support effort (Rights/Roles). We minimized his role on the PeopleSoft upgrade project so that he can focus on the ERP project in May 2017. However, there are three incidences that qualify Aaron for "Going the Extra Mile" consideration.

1. On March 13, 2017, Aaron stopped in the office to resolve an issue with the Securenet issue not feeding PeopleSoft properly. He solved the problem and documented the issue on his way out of town for vacation. The result was that time/labor processed properly for payroll.
2. Commissioner Court (July 2017) adjusted the PeopleSoft PFP process to remove self-evaluation scores from the overall calculations. Aaron identified the code and the changes were made within a week. The new PFP changes were in place by the scheduled release time for self-evaluations.
3. We currently have a very strict project plan to complete the PeopleSoft upgrade by October 2017. The plan calls for a code freeze meaning no new changes to the PeopleSoft environment. HR determined that they needed a report by September 2017. This was a new requirement and not considered in our aggressive Go-Live plan. Aaron was able to perform some back-end modification to ensure that report was delivered and functional for HR staff.

All of the above PeopleSoft projects were performed after we decided to move Aaron to the ERP project. Aaron stepped up and delivered without impeding any ERP progress.

Approved by elected official or department head on
the

18 day of Aug, 20 17



Signature of Elected Official
Or Department Head



Printed Name