

Collin County

Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Melissa V Santibanez
First Name Middle Initial Last Name

Honoree's Job Title: Eligibility Clerk

Department: Health Care WIC

Years of Service with the County: 4

Why the Honoree is receiving a GEM Award including dates:

On Tuesday evening, Melissa Santibanez, demonstrated the most genuine form of compassion and selflessness one could ever hope to witness. On the way to her vehicle after a long, chilly workday, Melissa encountered a mom with a newborn and a small child walking across the Plano WIC office parking lot. The mom informed her that she had a flat tire and that she was looking for her family member's vehicle that she called to assist her with her car. Melissa noticed that the little girl was not wearing a jacket and without thinking, she placed her very own jacket over the little girl's shoulders before heading to her car. Melissa on a daily basis show kindness, caring, and a willingness to help others and that is why she deserves a GEM award. One of Melissa's coworkers wrote and email to management stating, "It was an incredible moment for me to witness." I am so proud that we have individuals like Melissa Santibanez representing WIC and the County.

Approved by elected official or department head on the 11 day of 01, 20 19

Candy Blair, RN, BSN
Signature of Elected Official
Or Department Head

Candy Blair
Printed Name