

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Maria Hernandez

Honoree's Job Title: Outreach Specialist

Department: Health Care Services

Years of Service with the County: 10 months

Why the Honoree is receiving a GEM Award:

In the last year, Maria has gone above and beyond in her role and seeks out opportunities to improve processes and provides solutions. In particular, she has done an exceptional job translating patient forms into Spanish, which has greatly improved our ability to serve Spanish-speaking clients, and has streamlined our clinic processes. She serves as a distinguished and reliable Spanish translator for our patients, fulfilling an essential role in ensuring that clients understand our immunization services and have the opportunity to ask questions. In addition to her excellent work with clients, Maria has excelled in providing continuous assistance and support to her coworkers. Maria also performs cashier duties with terrific accuracy, which demonstrates her attention to detail and commitment to excellence. Maria's skills and abilities make her an exceptional employee and a deserving recipient of this award.

Approved by elected official or department head on the 14 day of 2023



Signature of Elected Official or Department Head