

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Mandie Sosa

Honoree's Job Title: Administrative Secretary

Department: Healthcare

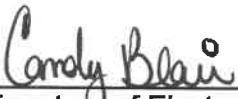
Years of Service with the County: 8 years

Why the Honoree is receiving a GEM Award including dates:

Exceptional Efforts in Disease Investigation and Mitigation (September/October 2019)—

In the last two months, the Immunizations Program has experienced the unexpected turnover of several support positions. Until the vacancies were filled, for several weeks, Mandie covered multiple assignments in addition to her regular workload. She has performed the bulk of the training duties for the new employees, which is time intensive. Overall, Mandie's efforts have ensured that our county's Texas Vaccine for Children (TVFC) Program continues to operate seamlessly to the benefit of children across our community. Mandie has been sensitive to the impact of our vacancies and has been willing to adjust her schedule and work extra hours and on the weekends just to ensure we do not fall behind in our program activities. Mandie's self-sacrifice to support the Immunizations team has been invaluable in working through our temporary staffing shortage.

Approved by elected official or department head on the 16 day of October, 2019



Signature of Elected Official
or Department Head

Candy Blair
Printed Name