

# Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Joann Gilbride

Honoree's Job Title: Epidemiology Administrative Assistant

Department: Homeland Security

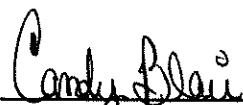
Years of Service with the County: 7 years

Why the Honoree is receiving a GEM Award including dates:

On September 30, 2014, the Centers for Disease Control gave confirmation of the first U.S. case of Ebola Virus Disease in our neighboring county, Dallas County. In the days and weeks that followed, the original Dallas County case resulted in two additional cases in the healthcare workers who provided care for the patient. As a result, local, regional, state, and federal public health officials were called upon to manage the crisis.

This public health emergency generated a myriad of additional administrative tasks in order for the Healthcare Epidemiology team to respond to demands for guidance and education from stakeholders and the community. The Epidemiology and Homeland Security teams would also need equipment and tools that had not been previously needed or used. Joann was instrumental in researching and procuring those specialized supplies, working closely with the vendor and Collin County Purchasing in order to obtain the needed supplies quickly. Joann also fielded almost double the amount of monthly phone calls during this event and provided assistance to clinicians, school officials, and concerned citizens regarding Ebola. Joann's industriousness helped the Epidemiology team successfully respond to this unprecedented event and is deserving of this GEM award.

Approved by elected official or department head on the 7 day of November, 2014



Signature of Elected Official  
or Department Head



Printed Name